

PARKTON NEWSLETTER

TOWN BOARD MEETING
FIRST TUESDAY OF EACH MONTH 7:00PM
TOWN HALL CONFERENCE ROOM

Notice Regarding Utility Service Pursuant to Executive Orders 124 and 142

Please be advised that:

On March 31, 2020, Governor Roy Cooper released Executive Order 124 listing utilities as critical infrastructure and the associated assistance to be implemented. In addition, on May 30, 2020, Governor Cooper issued Executive Order 142 which extends certain provisions of Executive Order 124.

The order prohibits utility disconnections for residential customers for reason of non-payment. **The order is a deferral of payment and does not waive the charges for service.**

In accordance with Executive Orders 124 and 142, residential utility account disconnections for non-payment are suspended for the period from March 31, 2020 through July 29, 2020.

In accordance with Executive Orders 124 and 142, the Town will not impose new penalties for late payments or collect on penalties that would normally be imposed on residential accounts from March 31, 2020 through July 29, 2020.

In accordance with Executive Orders 124 and 142, the Town will offer a payment plan to pay off over at least a six-month period any past due balances accumulated during the effective period of Executive Orders 124 and 142, and any order extending Executive Orders 124 and 142. **In the event a utility service provider and customer are unable to agree on the duration of an extended repayment plan, the default repayment period shall be six (6) months.** No interest or late fee will be charged on the past due balances accumulated during that time.

In accordance with Executive Orders 124, records indicate the Town of Parkton does not have any customers that were disconnected for nonpayment since Executive Order 124 took effect on March 31, 2020.

Please note, that customers are not relieved of their obligation to pay bills for receipt of any service covered by the order. Please note that charges for utility service will continue to accrue in accordance with North Carolina General Statutes and the Town of Parkton Code of Ordinances.

We encourage all customers to stay as current as possible with their payments to avoid building up a large balance that may be difficult to manage later.

For any questions regarding your utility account, please call Town Hall at 858-3360 from 8:00 a.m. to 12:00 pm and 1:00 pm to 5:00 p.m., Monday through Friday.