

PARKTON NEWSLETTER

TOWN BOARD MEETING
FIRST TUESDAY OF EACH MONTH 7:00PM
TOWN HALL CONFERENCE ROOM

Notice Regarding Utility Service Pursuant to Executive Order 124

Please be advised that:

On March 31, 2020, Governor Roy Cooper released Executive Order 124 listing utilities as critical infrastructure and the associated assistance to be implemented.

The order prohibits utility disconnections for residential customers for reason of non-payment. **The order is a deferral of payment and does not waive the charges for service.**

In accordance with Executive Order 124, residential utility account disconnections for non-payment are suspended for a period of at least 60 days starting on March 31, 2020.

In accordance with Executive Order 124, the Town will not impose new penalties for late payments or collect on penalties that would normally be imposed on residential accounts as of March 31, 2020, for at least the next 60 days (May 31, 2020).

In accordance with Executive Order 124, the Town will offer a payment plan to pay off over at least a six-month period any past due balances accumulated during the effective period of Executive Order 124 and any order extending Executive Order 124, and 180 days thereafter. No interest or late fee will be charged on the past due balances accumulated during that time.

In accordance with Executive Order 124, records indicate the Town of Parkton does not have any customers that were disconnected for nonpayment since Executive Order 124 took effect on March 31, 2020.

Executive Order 124 notes that customers are not relieved of their obligation to pay bills for receipt of any service covered by the order. Please note that charges for utility service will continue to accrue in accordance with North Carolina General Statutes and the Town of Parkton Code of Ordinances.

We encourage all customers to stay as current as possible with their payments to avoid building up a large balance that may be difficult to manage later.

For any questions regarding your utility account, please call Town Hall at 858-3360 from 8:00 a.m. to 12:00 pm and 1:00 pm to 5:00 p.m., Monday through Friday.